



DNSO Names Council Whois Survey Results

Questions

Type of respondent

1. Which of the following terms best describes your status as a respondent to this survey?

	Category	#	%
a	Commercial business user	1063	35.0%
b	Non-commercial organization user	208	6.9%
c.	Governmental organization user	35	1.2%
d	Individual or household user	1021	33.6%
e	Domain name registrar and/or registry	130	4.3%
f.	Internet access provider or network operator	234	7.7%
g	Other:	222	7.3%
	(No Response)	122	4.0%
	Total Responses:	3035	100.0%

2. Have you registered any domain names?

	yes	no	No Response	Grand Total
commercial	973	81	9	1063
governmental	20	14	1	35
individual	730	279	12	1021
isp	207	22	5	234
non-commercial	177	29	2	208
not stated	20	4	98	122
other	156	59	7	222
registrar-registry	114	14	2	130
Grand Total	2397	502	136	3035

	79.0%	16.5%	4.5%
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If "yes":

a. How many ccTLD domain names have you registered:

	0	1 to 9	10 to 99	100 to 999	1000 to 9999	10000+	Not Stated	Grand Total
commercial	179	356	188	71	12	4	253	1063
governmental	3	14	1				17	35
individual	188	343	33	2			455	1021
isp	35	42	40	42	14	5	56	234
non-commercial	35	81	17				75	208
not stated	3	8		2		1	108	122
other	45	47	24	5		1	100	222
registrar-registry	12	29	15	16	20	5	33	130
Grand Total	500	920	318	138	46	16	1097	3035

b. How many gTLD domain names have you registered:

	0	1 to 9	10 to 99	100 to 999	1000 to 9999	10000+	Not Stated	Grand Total
commercial	66	316	205	107	32	4	333	1063
governmental	3	9	1				22	35
individual	74	403	53	4	1		486	1021
isp	8	45	57	42	20	5	57	234
non-commercial	19	87	28	1			73	208
not stated		9	4	2	1		106	122
other	16	53	35	14	4		100	222
registrar-registry	11	25	18	16	12	7	41	130
Grand Total	197	947	401	186	70	16	1218	3035

What was the general purpose of your registration?

	not stated	commercial	governmental	non-commercial	other	personal	Grand Total
commercial	70	920		18	18	37	1063
governmental	12		16	4	1	2	35
individual	244	119	2	63	24	569	1021
isp	17	169		12	11	25	234
non-commercial	26	11		145	7	19	208
not stated	100	11	1	4	2	4	122
other	50	98		17	34	23	222
registrar-registry	6	78	1	12	6	27	130
Grand Total	525	1406	20	275	103	706	3035

3. How often do you use the Whois service on average?

	not stated	daily	hourly	never	occasionally	weekly	Grand Total
commercial	1	184	183	31	374	290	1063
governmental		3	4	3	18	7	35
individual	4	131	72	45	509	260	1021
isp		58	109	3	22	42	234
non-commercial	2	32	32	7	69	66	208
not stated	99	4	1		13	5	122
other	2	27	40	13	58	82	222
registrar-registry	2	18	45	8	34	23	130
Grand Total	110	457	486	110	1097	775	3035

4. Which of the following most accurately describes the use of Whois that is *most important* to you or your organization:

- To determine if a specific domain name is unregistered/available?
- To find out the identity of a person or organization who is responsible for a domain name or web site I have encountered while using the Internet
- To support technical operations of ISPs or network administrators, including tracing sources of spam or denial of service attacks
- To identify the owner of a domain name for consumer protection or intellectual property protection purposes
- To gather names and contact information for marketing purposes
- To support government law enforcement activities (other than intellectual property)
- Other (please briefly describe):

	availability	responsibility	technical	IP	marketing	law	other	Grand Total*
Commercial	482	574	352	389	28	30	66	1063
governmental	26	16	19	6		7	4	35
Individual	513	626	322	136	18	23	71	1021
isp	97	142	167	36	5	20	23	234
non-commercial	125	107	75	53	3	13	12	208
not stated	109	14	7	9	1	2	1	122
Other	140	97	49	117	8	12	31	222
Registrar-registry	48	73	50	34	5	7	11	130
Grand Total*	1540	1649	1041	780	68	114	219	*

*multiple responses were accepted

Use of the Whois

5. What should the purpose of the Whois service be (place in order 1–7 where 1 is the most important):

a.	Rank: to identify the availability of a particular name in which someone is interested
b.	Rank: to determine if there are similar names already in use
c.	Rank: to identify and verify online merchants
d.	Rank: to identify online infringers for enforcement of intellectual property rights
e.	Rank: to source unsolicited email
f.	Rank: to identify contacts in the investigation of illegal activity
g.	Rank: x other (specify):

Overall Rank:

	a	b	c	d	e	f	g
1	1284	189	240	368	327	423	323
2	400	772	292	339	382	431	101
3	302	488	512	439	436	383	72
4	224	389	522	524	329	421	46
5	241	391	480	423	372	374	61
6	194	358	402	317	407	435	97
7	117	118	166	200	349	150	488
Total	2762	2705	2614	2610	2602	2617	1188
	2.56	3.58	3.99	3.78	4.02	3.69	

a. Availability:

	1	2	3	4	5	6	7	Total	Avg
commercial	487	165	106	63	70	82	35	1008	2.45
governmental	3	5	5	3	3	4	3	26	3.85
individual	452	127	106	71	95	67	43	961	2.59
isp	102	35	22	24	22	11	12	228	2.61
non-commercial	76	19	27	24	28	9	7	190	2.81
not stated	13	7	1	1	1	1	2	26	2.27
other	80	29	26	26	17	17	8	203	2.77
registrar-registry	71	13	9	12	5	3	7	120	2.20
Grand Total	1284	400	302	224	241	194	117	2762	2.56

b. Similar Name Check:

	1	2	3	4	5	6	7	Total	Avg
commercial	70	286	207	157	130	105	35	990	3.45

governmental	2	4	3	4	7	4	3	27	4.26
individual	66	284	149	119	145	146	40	949	3.62
isp	15	54	40	36	30	32	15	222	3.76
non-commercial	11	41	27	31	33	30	9	182	3.88
not stated	4	9	5		3	3	2	26	3.23
other	12	47	42	29	30	26	7	193	3.64
registrar-registry	9	47	15	13	13	12	7	116	3.33
Grand Total	189	772	488	389	391	358	118	2705	3.58

c. Verify Merchants:

	1	2	3	4	5	6	7	Total	Avg
commercial	76	107	171	205	190	157	47	953	4.03
governmental	1		8	8	7	2	4	30	4.40
individual	102	105	203	193	156	123	42	924	3.79
isp	17	28	29	35	40	41	24	214	4.27
non-commercial	15	21	31	28	26	28	27	176	4.26
not stated	2	1	5	4	7	5		24	4.17
other	19	17	39	32	43	28	7	185	3.95
registrar-registry	8	13	26	17	11	18	15	108	4.15
Grand Total	240	292	512	522	480	402	166	2614	3.99

d. IP Enforcement:

	1	2	3	4	5	6	7	Total	Avg
commercial	186	137	166	184	150	92	42	957	3.44
governmental	6	5	7	2	3	3	5	31	3.65
individual	63	91	152	204	163	149	81	903	4.20
isp	14	27	38	42	40	26	26	213	4.17
non-commercial	22	35	23	30	24	23	19	176	3.82
not stated	3		8	7	2	1	5	26	4.08
other	61	32	21	31	24	10	12	191	3.02
registrar-registry	13	12	24	24	17	13	10	113	3.88
Grand Total	368	339	439	524	423	317	200	2610	3.78

e. Source Unsolicited Email:

	1	2	3	4	5	6	7	Total	Avg
commercial	83	104	135	129	160	192	128	931	4.36
governmental	6	7	2	5	4	3	5	32	3.72
individual	143	183	162	105	102	101	130	926	3.72
isp	37	29	52	28	29	21	22	218	3.61
non-commercial	27	30	44	23	19	19	19	181	3.61

not stated	1	3	5	6	3	6	2	26	4.27
other	22	19	25	18	32	46	18	180	4.27
registrar-registry	8	7	11	15	23	19	25	108	4.81
Grand Total	327	382	436	329	372	407	349	2602	4.02

f. Identify Illegal activity:

	1	2	3	4	5	6	7	Total	Avg
commercial	137	155	157	158	136	152	56	951	3.72
governmental	11	5	5	3		4	3	31	3.00
individual	145	135	134	143	139	168	48	912	3.76
isp	46	41	28	30	28	33	11	217	3.44
non-commercial	40	24	22	22	27	34	10	179	3.64
not stated	3	4	4	5	3	6	1	26	3.88
other	28	48	22	43	19	18	11	189	3.40
registrar-registry	13	19	11	17	22	20	10	112	4.04
Grand Total	423	431	383	421	374	435	150	2617	3.69

g. Other:

	1	2	3	4	5	6	7	Total
commercial	110	34	26	17	16	32	167	402
governmental	6	2	1				4	13
individual	88	28	14	18	29	42	199	418
isp	38	13	4	4	2	8	29	98
non-commercial	33	11	8	4	6	4	20	86
not stated	3	1			1		7	12
other	28	7	13	1	3	8	46	106
registrar-registry	17	5	6	2	4	3	16	53
Grand Total	323	101	72	46	61	97	488	1188

6. Which of the following best describes your attitude towards access to the data contained in the Whois service?

- | | |
|----|--|
| a. | I am most concerned about protecting the privacy of domain name registrants |
| b. | I am most concerned about effective identification of who is behind a specific domain for consumer protection or intellectual property protection purposes |
| c. | I am most concerned about ensuring that Whois supports the resolution of technical problems on the Internet |
| d. | No opinion |
| e. | Other (specify): |

	a	b	c	d	e	No Response	Grand Total
commercial	165	543	258	34	52	11	1063
governmental	4	13	13	1	4		35
individual	295	347	250	58	59	12	1021
isp	27	49	140	7	9	2	234
non-commercial	33	89	68	11	5	2	208
not stated	5	16	1	2	2	96	122
other	15	136	29	11	26	5	222
registrar-registry	32	42	34	11	8	3	130
Grand Total	576	1235	793	135	165	131	3035
	19.0%	40.7%	26.1%	4.4%	5.4%	4.3%	

7. Have you ever been harmed or inconvenienced because the Whois data you received was inaccurate, incomplete, or out of date?

- Yes, I have experienced inaccurate data.
- No, the data has been accurate.

	yes	no	No Response	Grand Total
commercial	513	516	34	1063
governmental	12	18	5	35
individual	317	674	30	1021
isp	134	98	2	234
non-commercial	94	108	6	208
not stated	12	15	95	122
other	118	93	11	222
registrar-registry	67	59	4	130
Grand Total	1267	1581	187	3035
	41.7%	52.1%	6.2%	

What percentage of the Whois records you relied on proved to be inaccurate, incomplete, or out of date on average:

- Less than 5 percent
- 5 – 25 percent
- 25 – 50 percent
- More than 50 percent

	No Response	Less than 5%	5-25 %	25-50%	Greater than 50%	Grand Total
commercial	137	529	262	82	53	1063

governmental	12	14	7	1	1	35
individual	204	553	166	54	44	1021
isp	15	128	71	15	5	234
non-commercial	31	100	58	13	6	208
not stated	96	15	5	3	3	122
other	23	99	68	21	11	222
registrar-registry	17	57	33	13	10	130
Grand Total	535	1495	670	202	133	3035
	17.60%	49.30%	22.10%	6.70%	4.40%	

Data elements stored in the Whois

8. Currently, Whois records in .com, .net, and .org are composed of the following data elements:

- A. The name of the second-level domain being registered and the top-level domain it is under;
- B. The IP addresses of the primary and secondary name servers for the registered domain;
- C. The host names of the name servers;
- D. The identity of Registrar;
- E. The date of the original registration;
- F. The expiration date of the registration;
- G. The name and postal address of the registrant;
- H. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the technical contact for the SLD; and
- I. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the administrative contact for the SLD.

Would you describe these data elements as

- a. Adequate for your purposes
- b. Inadequate for your purposes
- c. Unnecessary for your purposes

	No Response	adequate	inadequate	unnecessary	Grand Total
commercial	18	770	146	129	1063
governmental		27	5	3	35
individual	30	663	74	254	1021
isp	1	196	19	18	234
non-commercial	6	142	32	28	208
not stated	95	24	3		122

other	7	155	38	22	222
registrar–registry	2	99	11	18	130
Grand Total	159	2076	328	472	3035
	5.2%	68.4%	10.8%	15.6%	

9. Please indicate which of the data elements listed in A–I above are, in your view, of **valueless**, **essential**, or **desirable**:

A. The name of the second–level domain being registered and the top–level domain it is under;

	No Response	desirable	essential	valueless	Grand Total
commercial	29	211	773	50	1063
governmental	1	8	26		35
individual	27	258	696	40	1021
isp	1	25	203	5	234
non–commercial	6	44	149	9	208
not stated	94	5	22	1	122
other	11	50	154	7	222
registrar–registry	4	21	101	4	130
Grand Total	173	622	2124	116	3035
	5.7%	20.5%	70.0%	3.8%	

B. The IP addresses of the primary and secondary name servers for the registered domain;

	No Response	desirable	essential	valueless	Grand Total
commercial	28	331	628	76	1063
governmental		8	25	2	35
individual	33	284	614	90	1021
isp		43	179	12	234
non–commercial	7	53	134	14	208
not stated	94	9	19		122
other	8	80	117	17	222
registrar–registry	2	29	87	12	130
Grand Total	172	837	1803	223	3035
	5.7%	27.6%	59.4%	7.3%	

C. The domain names of the name servers;

	No Response	desirable	essential	valueless	Grand Total
commercial	24	400	559	80	1063
governmental	1	12	20	2	35
individual	31	384	514	92	1021
isp		78	144	12	234
non-commercial	7	79	113	9	208
not stated	95	4	22	1	122
other	8	80	115	19	222
registrar-registry	2	34	87	7	130
Grand Total	168	1071	1574	222	3035
	5.5%	35.3%	51.9%	7.3%	

D. The identity of Registrar;

	No Response	desirable	essential	valueless	Grand Total
commercial	26	197	768	72	1063
governmental		6	27	2	35
individual	25	285	593	118	1021
isp	1	43	172	18	234
non-commercial	7	50	139	12	208
not stated	95	5	22		122
other	9	41	165	7	222
registrar-registry	2	28	93	7	130
Grand Total	165	655	1979	236	3035
	5.4%	21.6%	65.2%	7.8%	

E. The date of the original registration;

	No Response	desirable	essential	valueless	Grand Total
commercial	27	340	619	77	1063
governmental		16	15	4	35
individual	32	476	390	123	1021
isp	2	92	117	23	234
non-commercial	6	90	96	16	208
not stated	94	6	21	1	122
other	8	74	128	12	222
registrar-registry	3	44	71	12	130
Grand Total	172	1138	1457	268	3035
	5.7%	37.5%	48.0%	8.8%	

F. The expiration date of the registration;

	No Response	desirable	essential	valueless	Grand Total
commercial	29	267	680	87	1063
governmental		16	14	5	35
individual	28	388	470	135	1021
isp	2	77	134	21	234
non-commercial	6	76	103	23	208
not stated	94	10	17	1	122
other	8	74	121	19	222
registrar-registry	2	33	82	13	130
Grand Total	169	941	1621	304	3035
	5.6%	31.0%	53.4%	10.0%	

G. The name and postal address of the registrant;

	No Response	desirable	essential	valueless	Grand Total
commercial	28	219	700	116	1063
governmental		10	23	2	35
individual	25	275	455	266	1021
isp	1	71	144	18	234
non-commercial	5	43	134	26	208
not stated	94	4	21	3	122
other	8	36	160	18	222
registrar-registry	4	31	77	18	130
Grand Total	165	689	1714	467	3035
	5.4%	22.7%	56.5%	15.4%	

H. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the technical contact for the SLD; and

	No Response	desirable	essential	valueless	Grand Total
commercial	31	286	623	123	1063
governmental		7	25	3	35
individual	25	327	488	181	1021
isp	3	43	174	14	234
non-commercial	4	56	124	24	208
not stated	94	8	17	3	122

other	10	67	131	14	222
registrar-registry	4	43	71	12	130
Grand Total	171	837	1653	374	3035
	5.6%	27.6%	54.5%	12.3%	

I. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the administrative contact for the SLD.

	No Response	desirable	essential	valueless	Grand Total
commercial	34	283	621	125	1063
governmental		11	21	3	35
individual	29	336	433	222	1021
isp	2	60	149	23	234
non-commercial	4	68	112	24	208
not stated	93	11	17	1	122
other	8	61	141	12	222
registrar-registry	3	32	78	17	130
Grand Total	173	862	1572	428	3035
	5.7%	28.4%	51.8%	14.1%	

Searchability

10. Should the publicly accessible Whois database allow for searches on data elements other than domain name?

	yes	no		Grand Total
commercial	712	322	29	1063
governmental	23	11	1	35
individual	530	462	29	1021
isp	147	85	2	234
non-commercial	134	65	9	208
not stated	17	10	95	122
other	163	52	7	222
registrar-registry	72	56	2	130
Grand Total	1798	1063	174	3035
	59.2%	35.0%	5.7%	

If "Yes", please specify from fields A-I above that you think should be usable as search keys.

A:

	Not Checked	Checked	Grand Total
commercial	593	470	1063
governmental	16	19	35
individual	677	344	1021
isp	123	111	234
non-commercial	119	89	208
not stated	114	8	122
other	117	105	222
registrar-registry	87	43	130
Grand Total	1846	1189	3035
	60.8%	39.2%	

B:

	Not Checked	Checked	Grand Total
commercial	631	432	1063
governmental	15	20	35
individual	679	342	1021
isp	135	99	234
non-commercial	118	90	208
not stated	116	6	122
other	128	94	222
registrar-registry	89	41	130
Grand Total	1911	1124	3035
	63.0%	37.0%	

C:

	Not Checked	Checked	Grand Total
commercial	682	381	1063
governmental	19	16	35
individual	714	307	1021
isp	136	98	234
non-commercial	128	80	208
not stated	112	10	122
other	135	87	222
registrar-registry	94	36	130
Grand Total	2020	1015	3035
	66.6%	33.4%	

D:

	Not Checked	Checked	Grand Total
commercial	666	397	1063
governmental	18	17	35
individual	729	292	1021
isp	151	83	234
non-commercial	151	57	208
not stated	115	7	122
other	137	85	222
registrar-registry	94	36	130
Grand Total	2061	974	3035

	67.9%	32.1%	
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E:

	Not Checked	Checked	Grand Total
commercial	789	274	1063
governmental	28	7	35
individual	841	180	1021
isp	195	39	234
non-commercial	173	35	208
not stated	116	6	122
other	160	62	222
registrar-registry	113	17	130
Grand Total	2415	620	3035
	79.6%	20.4%	

F:

	Not Checked	Checked	Grand Total
commercial	779	284	1063
governmental	28	7	35
individual	823	198	1021
isp	187	47	234
non-commercial	172	36	208
not stated	115	7	122
other	158	64	222
registrar-registry	112	18	130
Grand Total	2374	661	3035
	78.2%	21.8%	

G:

	Not Checked	Checked	Grand Total
commercial	571	492	1063
governmental	18	17	35
individual	717	304	1021
isp	152	82	234
non-commercial	122	86	208
not stated	111	11	122
other	100	122	222
registrar-registry	93	37	130
Grand Total	1884	1151	3035
	62.1%	37.9%	

H:

	Not Checked	Checked	Grand Total
commercial	648	415	1063
governmental	22	13	35
individual	765	256	1021
isp	157	77	234
non-commercial	129	79	208
not stated	113	9	122

other	121	101	222
registrar–registry	100	30	130
Grand Total	2055	980	3035
	67.7%	32.3%	

I:

	Not Checked	Checked	Grand Total
commercial	649	414	1063
governmental	22	13	35
individual	764	257	1021
isp	161	73	234
non–commercial	141	67	208
not stated	117	5	122
other	119	103	222
registrar–registry	98	32	130
Grand Total	2071	964	3035
	68.2%	31.8%	

Should other enhancements to searchability (e.g., Boolean searching on character strings) be provided?

	Yes	No	No Response	Grand Total
commercial	464	506	93	1063
governmental	14	20	1	35
individual	338	603	80	1021
isp	96	126	12	234
non–commercial	83	102	23	208
not stated	16	11	95	122
other	116	91	15	222
registrar–registry	37	81	12	130
Grand Total	1164	1540	331	3035
	38.4%	50.7%	10.9%	

11. Do you use Whois in cctlds?

	yes	no	No Response	Grand Total
commercial	588	406	69	1063
governmental	17	15	3	35
individual	385	554	82	1021
isp	172	54	8	234
non–commercial	110	83	15	208
not stated	17	9	96	122
other	115	93	14	222
registrar–registry	80	45	5	130
Grand Total	1484	1259	292	3035

	48.9%	41.5%	9.6%	
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12. Do you think that the data elements used in .com, .net, and .org should be available uniformly in country code top-level domains?

	yes	no	No Response	Grand Total
commercial	895	105	63	1063
governmental	30	4	1	35
individual	769	158	94	1021
isp	205	25	4	234
non-commercial	162	32	14	208
not stated	26	2	94	122
other	190	16	16	222
registrar-registry	98	25	7	130
Grand Total	2375	367	293	3035
	78.3%	12.1%	9.7%	

Uniform data format to Whois

13. Do you support the concept of uniformity of Whois data format and services?

	yes	no	No Response	Grand Total
commercial	946	71	46	1063
governmental	31	2	2	35
individual	881	79	61	1021
isp	219	15		234
non-commercial	177	19	12	208
not stated	25	2	95	122
other	200	9	13	222
registrar-registry	111	14	5	130
Grand Total	2590	211	234	3035
	85.3%	7.0%	7.7%	

Centralized portal access to Whois

14. Do you support the concept of centralized public access to Whois – e.g., a "one-stop" point of Whois to access information:

	yes	no	No Response	Grand Total
commercial	895	126	42	1063
governmental	26	7	2	35
individual	831	148	42	1021
isp	185	47	2	234
non-commercial	171	30	7	208

not stated	23	5	94	122
other	195	19	8	222
registrar-registry	97	27	6	130
Grand Total	2423	409	203	3035
	79.8%	13.5%	6.7%	

(a) Across .com/.net/.org?

	yes	no	No Response	Grand Total
commercial	910	86	67	1063
governmental	27	4	4	35
individual	836	103	82	1021
isp	190	33	11	234
non-commercial	162	21	25	208
not stated	23	3	96	122
other	194	14	14	222
registrar-registry	105	14	11	130
Grand Total	2447	278	310	3035
	80.6%	9.2%	10.2%	

(b) Across all gTLDs (i.e. including the new TLDs.)?

	yes	no	No Response	Grand Total
commercial	875	105	83	1063
governmental	23	7	5	35
individual	791	131	99	1021
isp	189	32	13	234
non-commercial	160	25	23	208
not stated	19	4	99	122
other	190	15	17	222
registrar-registry	97	23	10	130
Grand Total	2344	342	349	3035
	77.2%	11.3%	11.5%	

(c) Across all TLDs? (i.e. including country code TLDs)?

	yes	no	No Response	Grand Total
commercial	849	135	79	1063
governmental	23	8	4	35
individual	755	167	99	1021
isp	175	48	11	234
non-commercial	157	29	22	208
not stated	20	4	98	122
other	188	17	17	222
registrar-registry	86	35	9	130

Grand Total	2253	443	339	3035
	74.2%	14.6%	11.2%	

15. Who should bear the cost burden of implementing centralized public access?

a.	Those who use the service should pay for it
b.	It should be paid for by ICANN
c.	Registrars should support it as a public service
d.	Should be part of the domain registration fee as it is today.
e.	Other

	a. users	b. icann	c. registrar s	d. registran ts	e. other	No Respons e	Grand Total
commercial	96	96	246	552	28	45	1063
governmental	1		7	24	2	1	35
individual	66	84	251	526	38	56	1021
isp	9	22	67	124	6	6	234
non-commercial	13	15	35	122	11	12	208
not stated		5	8	13		96	122
Other	13	14	49	120	16	10	222
Registrar- registry	17	13	24	59	10	7	130
Grand Total	215	249	687	1540	111	233	3035
	7.1%	8.2%	22.6%	50.7%	3.7%	7.7%	

Sale and marketing of customer data

16. Should registrars be allowed to engage in resale or marketing uses of the registration contact information?

Yes

Yes, but only with the express permission of the registrant (opt-in)

Yes, but only after the registrant has had the opportunity to opt-out

No

	yes	no	opt-in	opt-out	No Response	Grand Total
commercial	28	540	389	79	27	1063
governmental	3	17	12	3		35
individual	23	535	374	59	30	1021
isp	7	142	69	15	1	234
non-commercial	4	96	64	36	8	208
not stated	1	11	11	2	97	122
other	7	85	97	25	8	222
registrar-registry	10	62	38	17	3	130

Grand Total	83	1488	1054	236	174	3035
	2.7%	49.0%	34.7%	7.8%	5.7%	

Bulk access/mandatory sale of customer data/manipulation and adding value to customer data

17. Do you think that:

a. These provisions should be maintained in the gTLD environment?

	yes	no	No Response	Grand Total
commercial	600	290	173	1063
governmental	19	8	8	35
individual	564	305	152	1021
isp	144	79	11	234
non-commercial	122	61	25	208
not stated	13	8	101	122
other	118	68	36	222
registrar-registry	85	31	14	130
Grand Total	1665	850	520	3035
	54.9%	28.0%	17.1%	

b. These provisions should be extended to apply to other TLDs (subject to any comments in 12)?

	yes	no	No Response	Grand Total
commercial	580	298	185	1063
governmental	17	9	9	35
individual	550	307	164	1021
isp	138	79	17	234
non-commercial	112	69	27	208
not stated	14	7	101	122
other	120	61	41	222
registrar-registry	80	32	18	130
Grand Total	1611	862	562	3035
	53.1%	28.4%	18.5%	

c. As a user would you welcome information from your chosen service provider introducing you to the additional services they may be able to provide?

	yes	no	No Response	Grand Total
commercial	376	526	161	1063
governmental	9	21	5	35

individual	359	543	119	1021
isp	80	142	12	234
non-commercial	83	102	23	208
not stated	13	9	100	122
other	91	102	29	222
registrar-registry	68	44	18	130
Grand Total	1079	1489	467	3035
	35.6%	49.1%	15.4%	

d. These provisions should be changed?

	yes	no	No Response	Grand Total
commercial	415	415	233	1063
governmental	11	16	8	35
individual	395	451	175	1021
isp	104	110	20	234
non-commercial	90	87	31	208
not stated	9	10	103	122
other	100	76	46	222
registrar-registry	49	58	23	130
Grand Total	1173	1223	639	3035
	38.6%	40.3%	21.1%	

Question for registrars, ISPs, and hosting companies

18. Where non-disclosure of the name and address is requested by the Domain Registrant, the ICANN Accreditation Agreement allows for a name and address of a third party to be used where the third party has an agreement with the Registrant, does your company offer this service to its customers?

	yes	no	No Response	Grand Total
commercial	115	248	700	1063
governmental	2	9	24	35
individual	63	155	803	1021
isp	88	128	18	234
non-commercial	14	50	144	208
not stated	3	7	112	122
other	32	38	152	222
registrar-registry	45	42	43	130
Grand Total	362	677	1996	3035
	11.9%	22.3%	65.8%	

Question for the public

19. To protect your privacy if you were offered the opportunity to use the name and address of a third party to act as your agent, would you register domains in the name of the third party rather than your own name?

	yes	no	No Response	Grand Total
commercial	361	574	128	1063
governmental	21	12	2	35
individual	455	463	103	1021
isp	85	131	18	234
non-commercial	67	118	23	208
not stated	14	15	93	122
other	93	90	39	222
registrar-registry	46	62	22	130
Grand Total	1142	1465	428	3035
	37.6%	48.3%	14.1%	

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